



North Narrabeen Rockpool Amenities Upgrade

Community Engagement Report – September 2018

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1. Background

Northern Beaches Council is proposing to upgrade the amenity facilities located at the North Narrabeen Rockpool.

The original proposal was to provide accessible facilities, an upgrade to the male and female amenities and change rooms, refurbishment of the swim club room on the upper floor and inclusion of a café.

Initial community engagement on this project was carried out from Wednesday 22 November – Tuesday 19 December 2017. Following community feedback and Councillor discussion the comment period was extended until Wednesday 31 January, 2017. During this time a total of 430 submissions were received on the proposed renewal.

The community feedback report¹ on this project was presented to Council at its meeting on 27 March 2018 and community representations were made both for and against the proposal.

The Council resolved:

- A. Council notes the community consultation feedback.*
- B. That Council redesign to remove the small kiosk space on ground floor and utilise the space through expanding on the proposed existing uses such as increasing the size of the Wheelchair Accessible space, increase the men's and women's change rooms and ensuring there is a parents change room including a baby change table or equivalent and that consideration be given for retaining/replacing benches facing the pool area.*
- C. Council requests the acting Chief Executive Officer to assist the swim clubs to maintain the NSW Government Grant and write to the responsible Minister outlining the resolution and that the grant not be withdrawn.*

As per the Council resolution and feedback from the engagement process, the design was refined and exhibited from Friday 3 August 2018 until Sunday 2 September 2018.

¹ Identified in the Community Engagement Report for North Narrabeen Rockpool Amenities Upgrade – February 2018.



2. Engagement Objective

To inform the community that the proposal had been refined and no longer included the proposed café. Provide an opportunity for comment on the final plans and notify that the project would proceed to tender at the completion of the engagement.

3. Engagement Approach

The additional engagement stage provided opportunities for the community to comment online.

Engagement techniques included:

Your Say project webpage

The Northern Beaches Your Say project webpage² provided the community with access to published documents including the Council report, outcomes from initial community engagement, refined concept designs and frequently asked questions.

Promotional strategy

The engagement activities during the public exhibition, 3 August-2 September, were promoted through multiple channels to ensure broad community awareness of the project and seek feedback. Channels included:

- project page updates via the Your Say project page
- email to previously registered community members
- direct mail out to property owners around North Narrabeen Rockpool Amenities. The notification advised the project was open for comment, drop-in dates and provided information on how to Have Your Say.
- advertising in the Manly Daily on 4 August 2018
- onsite signage at North Narrabeen Rockpool Amenities building promoting engagement.

² <https://yoursay.northernbeaches.nsw.gov.au/NthNarrabeen-RockPool-Amenities>
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4. Key Findings

During the 28 day engagement period a total of 51 comments were received from residents and interested parties via Council's Have Your Say project page and written comments.

The overall response to the refined design reflected support for the upgrade, with minor changes suggested to the plan.

Themes arising in the feedback included:

- amenity configuration / quantity of showers / basins
- hot water showers
- support for removal of the café
- disability access

Of these comments eight opposed to the proposal:

- Two comments requested the amenities not be upgraded
- Six comments requested the café be reinstated to the proposed design.

5. Evaluation and next steps

Comments will be reviewed and considered and where possible implemented into the final design prior to proceeding to tender with the finalised plans.

Appendix I

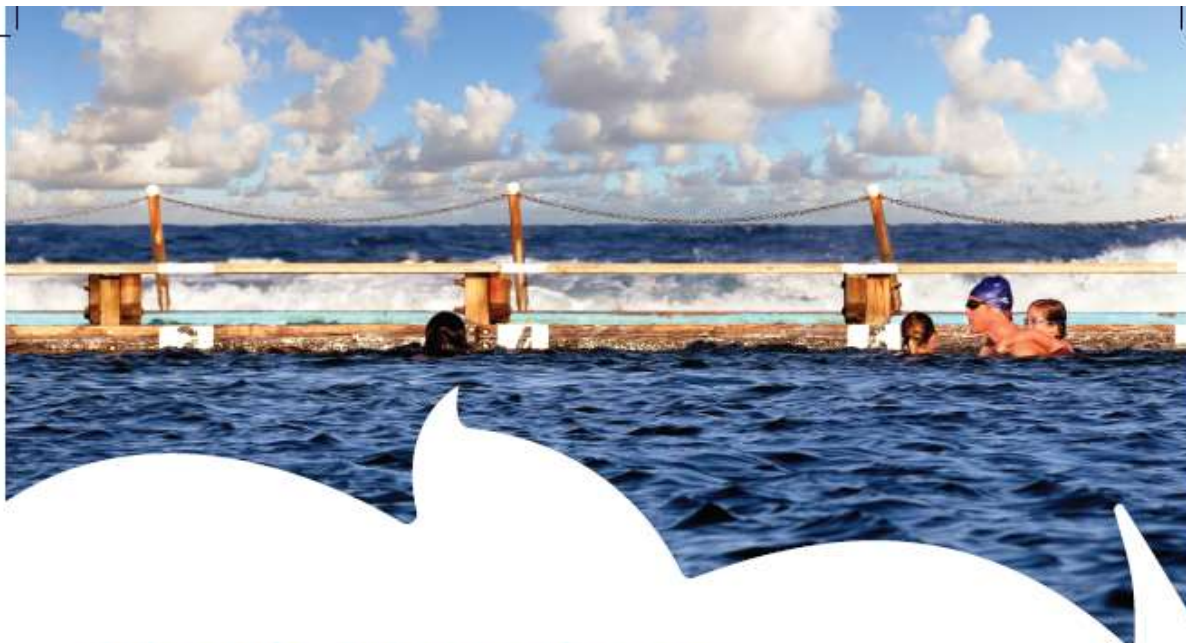
Community comments

*The comments below are a snapshot of those received during the engagement process and not the full list of comments.

Community Comment
The revised design is much more suitable to the location and provides generous access for users of this precinct - it is particularly busy in summer with the holiday makers and the amended design will accommodate this peak period. Regular users of the club also deserve this upgrade. It is pleasing to see Council responding positively to the earlier community concerns regarding the initial proposal.
Very happy with these plans provided that the shade on the western end is constructed to give shade from the late afternoon sun as well as the midday to late afternoon sun. I look forward to using the new building.
I think the new plans look good. But I do think a small cafe where you could buy a coffee and cake would be ideal. It would be beneficial for those who regularly swim there at the pool and for those who just take a walk past the pool. It is a nice place to sit and reflect on the beauty of Narrabeen.
I am commenting on the new plan for the North Narrabeen Rock Pool, I am all in favour with the new plan. It will benefit everyone.
Thanks for the opportunity to view the plans to upgrade the amenities at North Narrabeen Rockpool. I would prefer the amenities to stay the way they are.
I strongly recommend that the layout of the change rooms be amended - so that people pass the toilets before reaching the change area, not the other way around as currently proposed. Reasons: 1. Most people entering the room will go to the toilet, while only some will change clothes. 2. No one who is simply going to the toilet really wants to pass naked people in close confines. 3. People who are changing are naturally shy and don't really want lots of people walking past them. 4. Better still provide spacious cubicles with showers for people to change in privacy and comfort. Use half height doors (showing peoples' legs) to discourage antisocial behaviour. If you follow my recommendation you will have an excellent facility that meets people's very real desire for privacy, comfort and dignity.
"1. I object to the construction shade and seating at the western side of the building. This area is used by emergency and council work trucks as a turning circle. 2. The construction is against the wall close to the cliff subject to slippage from cliff 3. the view from this area looks at the Sanhill and part of the Lagoon."

Appendix II Advertising and Promotion

Manly Daily News: 4 August 2018	Community Engagement Email 10 August, 2018	Community Engagement Email: 24 August 2018
<p data-bbox="208 347 407 379">Have your say</p> <p data-bbox="208 395 703 552">Find out about projects open for comment, view documents and 'have your say' at northernbeaches.nsw.gov.au. You can also drop in to one of our Customer Service Centres, email council@northernbeaches.nsw.gov.au, call us on 1300 434 434, or write a letter (marked attention to the project name) to Northern Beaches Council, PO BOX 82 Manly 1655.</p> <p data-bbox="208 576 551 619">North Narrabeen Rockpool Amenities - revised plans on exhibition</p> <p data-bbox="208 628 674 671">Following community feedback and Council resolution, our new plans include:</p> <ul data-bbox="208 687 685 839" style="list-style-type: none">• Family change room facilities• Larger accessible toilet• Ramp and walkway providing access to amenities and family change room• Shade and seating at the western end of the building <p data-bbox="208 855 472 876">■ Comments close: Sun 2 Sep</p>	<p data-bbox="909 373 1048 400">New Projects</p> <p data-bbox="887 432 1256 459">North Narrabeen Rockpool Amenities</p> <p data-bbox="887 485 1339 600">The final designs for the North Narrabeen Rockpool amenities are now on public exhibition. The plan has been refined following community feedback. Changes include:</p> <ul data-bbox="898 639 1323 847" style="list-style-type: none">• family change room facilities• larger accessible toilet• ramp and walkway providing access to amenities and family change room• shade and seating at the western end of the building• removal of a proposed cafe. <p data-bbox="887 887 1317 908">View ground floor and upper floor plans online.</p> <p data-bbox="887 948 1144 968">Comments close Sun 2 Sep</p>	<p data-bbox="1559 408 1794 435">Project Reminders</p> <p data-bbox="1536 480 1973 507">North Narrabeen Rockpool Amenities</p> <p data-bbox="1536 544 2063 643">Following community feedback, the revised final designs for the North Narrabeen Rockpool amenities are on exhibition for public comment.</p> <p data-bbox="1536 687 1839 715">Comments close Sun 2 Sep</p>



North Narrabeen Rockpool Amenities

Revised plans on exhibition

Following community feedback and Council resolution, our new plans include:

- family change room facilities
- larger accessible toilet
- ramp and walkway providing access to amenities and family change room
- shade and seating at the western end of the building

Have your say

Online: northernbeaches.nsw.gov.au

Enquiries: Senior Project Officer, Building Assets -
Planning Design & Delivery, 1300 434 434
Comments close: Sunday 2 September



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