
Community and Stakeholder Engagement Report

Shelly Beach Public Amenities Upgrade (Stage 1 of 1)

Impact level: Four

Report date: 4 June 2020

Contents

1.	Summary.....	2
1.1.	Engagement date.....	2
1.2.	Who we engaged	2
1.3.	How we engaged	3
2.	Background.....	4
3.	Engagement approach	4
3.1.	Engagement objective(s).....	4
4.	Findings	5
5.	Next steps	5
6.	Appendices	5
	Appendix A	6
	Full summary of community and stakeholder responses.....	6

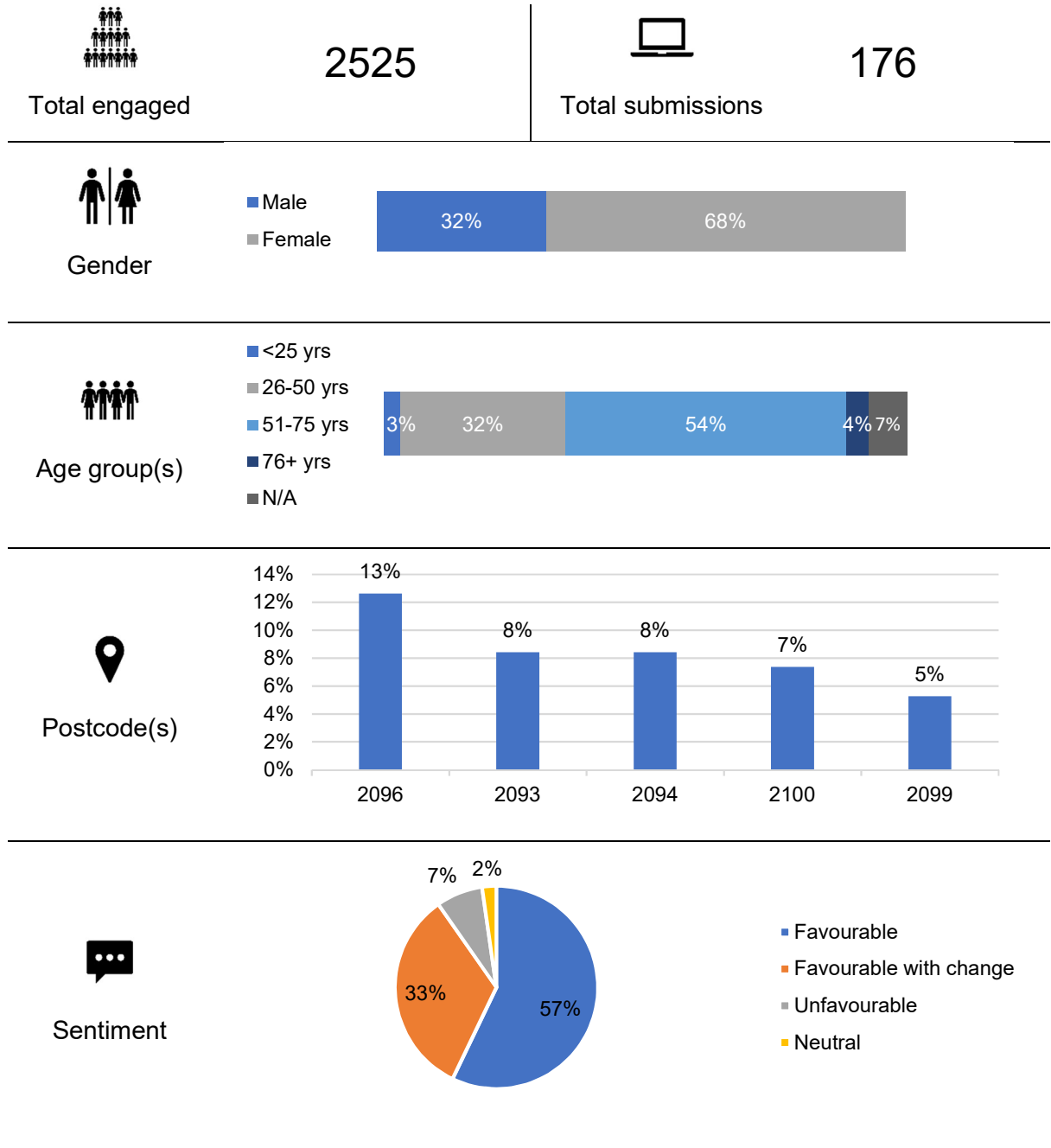
1. Summary¹

This report outlines the community and stakeholder engagement conducted as part of the Shelly Beach Public Amenities Upgrade project.

1.1. Engagement date

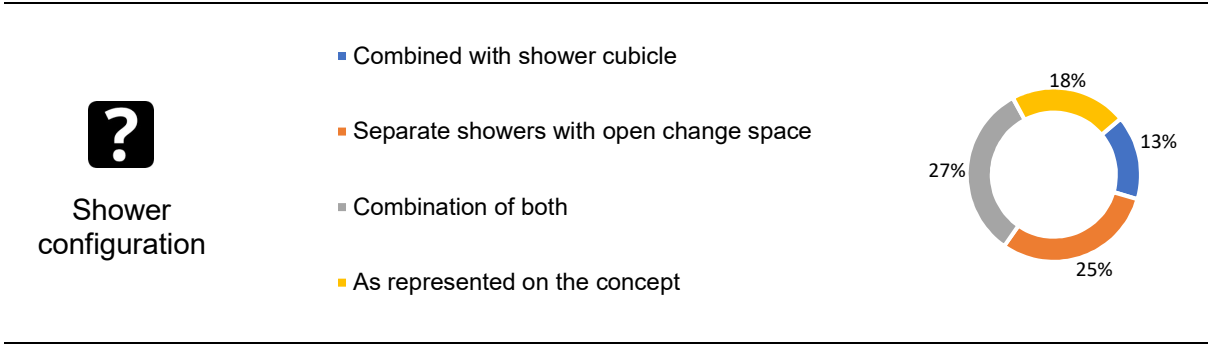
14 February 2020 to 15 March 2020


1.2. Who we engaged²




¹ Community and stakeholder views contained in this report do not necessarily reflect the views of the Northern Beaches Council or indicate a commitment to a particular course of action.


² No demographic data was captured for respondents who contributed feedback through written submissions.




 Feedback themes	Too bulky – needs to be sympathetic to the area not dominate	Fix existing sewer issues
	Sustainable features	Materials

1.3. How we engaged



 Your Say	Visitors: 2515	Visits: 2880	Av. time onsite: 1m 33 sec
--	----------------	--------------	----------------------------

 Social media	Post: 1 (Facebook)	Reach: 10,390	Clicks: 839
--	--------------------	---------------	-------------

 Print media and collateral	Manly Daily: 5 ads	Distribution: 236,000
	Letter drop: 2095	Distribution: 66
	Site signs: Yes	Number: 3

 Electronic Direct Mail EDM(s)	Community Engagement newsletter: 2	Distribution: 20,000
---	------------------------------------	----------------------

 Face-to-face	Drop in: 1	Attendance: 10
--	------------	----------------

 Key stakeholder engagement	Manly Community Forum: 1	Attendance: 45
 Survey and form	Comment form: 1	Completions: 175

2. Background

The existing public amenities at Shelly Beach are in need of an upgrade due to the current deteriorated state of the building and the current number of amenities do not meet the demand, especially in the warmer months when usage levels increase.

During February and March 2020, we exhibited a concept design to hear users' views on the proposed design. In particular, we wanted to understand preference for shower configuration within the building.

3. Engagement approach

Shelly Beach Public Amenities upgrade community engagement was planned, implemented and reported in accordance with Council's [Community Engagement Matrix](#) (2017).

The engagement approach gave consistent and accessible information and asked a uniform set of questions of participants in all activities. Results provide responses across a spectrum of demographics, expertise, experience and understanding of our local government area.

3.1. Engagement objective(s)

- Build community and stakeholder awareness of participation activities (inform)
- Provide accessible information so community and stakeholders can participate in a meaningful way (inform)
- Identify community and stakeholder concerns, local knowledge and values (consult)

4. Findings³

Theme	What we heard
Overall appearance of the building	The community feedback on the overall appearance of the building was balanced. Some supported the way it blended with the building next door. However, a small amount of comments reflected concern that the building was too stark and stood out, rather than blending into the surrounding environment.
Bulky and overbearing	The community feedback on the bulk and scale was balanced. Some supported the proposed roofline and size of the building however, a small amount of comments reflected concern the building would be too large. Queries on the exact dimensions for the proposed building were also raised.
Sewer issues	The community feedback reflected concern with the existing sewer issues, identifying that there is often a sewerage smell in the area.
Family change room	The community feedback reflected the need for a separate family change room to cater for the large numbers of families that visit the area.

5. Next steps⁴

- Refine the design in line with the feedback received during community engagement.
- Publish the final designs on the Your Say project page
- Proceed to tender with the refined design.

6. Appendices

Refer Appendix A below

³ Note: This analysis does not include any 'late' feedback received after the advertised closing date for consultation.

⁴ As at time of publishing June 2020

Appendix A

Full summary of community and stakeholder responses

Comments are published as verbatim and inclusive of spelling and grammatical errors. Clear spelling errors are highlighted with (*sic*). Some minor formatting is corrected by Council.

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
1	I have been continually embarrassed about the Shelly Beach Amenities. What do our overseas visitors think! Totally inadequate. About time upgrade was done. Also please beautify around the amenities area. I am disappointed that the Boathouse doesn't even attempt at planting a few annuals outside the amenities which is right next door to them	
2	Please ensure the new amenities have plenty of natural light, I notice on the concept plans only the women's amenities have a skylight. the current amenities are in quite a dark area.	
3	By all means improve the facilities but please make the design recede into the surrounding foliage. Try harder to make it look like there isn't a building there. This design seems more like the architect wants to make a statement for them selves (<i>sic</i>). rather than underplaying the building and letting the beauty of the area speak for itself. There are a lot of designs used by eco tourism developers that they could have referred to for inspiration.	
4	As much as new amenities are needed the building should not dominate the lush landscape setting at the back of Shelly Beach. Some trees look like they need to be removed. More detail thought is needed to enhance the landscape character in front of and around the building so it better nestles into the green hillside behind.	
5	The accessible/family room should be made bigger and have a shower and a play wall	
6	The proposed concept design looks great and much needed but the septic issue hence the awful smell needs to be dealt with as well. It is unpleasant and unwelcoming and would be a shame if the area is improved on a visual level and the 'real' problem not addressed.	
7	Definitely need to sort out the plumbing. Always smells	
8	What are your plans for water recycling here? Are there water tanks? Is there collection and re-use of the water drainage?	Water and energy saving fixtures and fittings will be included within the design. Water tanks are not proposed as part of the design.

⁵ All comments are noted, Council response is provided for specific questions raised during engagement

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
9	Please make sure the disability toilet has a MLAK lock for Disability only. My friend has a colostomy bag which he use disability toilet if they don't have a MLAK lock the toilets are busy all the time and dirty. He does his exercise walk to shelly every day. Thanks	
10	I feel it is quite intrusive and somewhat of an eyesore, mainly due to the mens urinal and toilet section coming out to the footpath and the kiosk too much. I think it would be much more sympathetic with the environment to keep it set back - even if that means making to longer towards the eastern end. I do agree, however, that an upgrade is necessary but do not agree with the current design.	
11	the roof shape and height seems to be out of place with base. it may be better if building was more integrated to landscape in material and colour . it is not clear from the plans what materials are being proposed or why such height is needed over the amenities. many amenities to day have shared hand wash area under cover . its not clear where this is located or if this approach is being considered? There is a high picnic use in the area so a bench with wash up and water dispensing may be useful.	
12	I don't like the roof line of the Design. It is not in keeping with the look of the adjoining boathouse. The rest of it looks ok.	
13	how many wash basins are there in both toilets? the new block at the tramshed had only one with five loos which is totally inadequate. could the colour be more subtle in keeping with environment. white is very stark.	To maximise the space within the men's and women's amenities, handbasins are proposed to be within a shared external area.
14	It may be beneficial to have 2 family rooms. A father in particular with one or two small children might feel more comfortable having a private space, easier to spread out but also keep an eye on roaming toddlers. Each family room could consist of a toilet, shower and changing area with baby changing area included and be buggy friendly. Plenty of hooks or hanging space to keep dry clothes etc off wet floors.	
15	Can't see the outdoor shower heads on the front on drawing, please look at how long they stay on (assuming they are going to be on timers), and that the spray comes out from the wall. When you have dive gear on & want to rinse before taking everything off. Also the height of the shower head.	
15	Also I hope improvements are being made to the drainage/sewage as the smell can be quite bad. Drainage for indoor & outdoor showers needs to be	

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
	improved. Current outdoor design looks like it will have the sand collecting again at the front!	
16	I think it is excellent.	
17	Hi, This looks excellent - I love the design and colour - it blends in beautifully with the building next door and should have great ventilation and natural light. I also love that there are more female toilets than male as there is always more demand.	
17	- Some screening between the inside showers for the female change room would be great (doesn't need to be a full cubicle which blocks light/airflow but should have a bit of privacy from the main bathroom).	
17	A 'gender neutral' space with shower, changing room space and baby change facility. this would be more inclusive for gender diverse people and accessible for both mothers and fathers (Fathers should be changing nappies and showering/dressing kids too!)	
18	Fantastic design - I am 100% in favour of your new upgrade. Can't wait!	
19	Love it. Classy beach feel, lots of amenity and sits well with the current heritage building	
20	The sewerage pump station needs to be thoroughly reviewed for ongoing odour issues. It would be a shame to upgrade this beautiful area and still have bad odours going on right there. It seems (<i>sic</i>). as if the pump station needs to be sealed off more thoroughly.	
20	Also, for any landscaping that goes along with the project, I would strongly encourage you plant more endemic cabbage tree palms (low maintenance) and less grasses etc (they do not grow well, require maintenance and a waste of public funds)	
21	I live above at 2 Bower St and the toilets abut (<i>sic</i>). my backyard . I need to know how far the proposed building will be, in case it will affect my access to the beach. I want existing space in my backdoor to access the beach freely	
22	It's too big. That many toilets aren't needed. One female indoor shower is not enough.	
22	The wall of 3 open showers (like at Freshwater toilet block) makes more sense. It lacks character in all white. Looks sterile. Needs to be softened to blend into environment with wood and natural colours. White wall is asking for graffiti.	
23	Pity construction could not start earlier so this project is ready by the start of the 2020-2021 season ie the October long weekend.	

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
24	Love the new plan. Would like to see more trees planted in the proposed upgrade, as several seem to be removed in the process. Not only creates a nice atmosphere, but provides more shade directly outside and surrounding building.	
25	There would be some people who would prefer to shower and change in private so the combination of both separate showers with open change space and combined within the shower cubicle would meet a wider scope of the community. I would suggest this in both men's and women's change areas.	
26	Do not waste the limited space with individual urinals. Design a continuous to run the length of the curved wall to maximise the capacity of simultaneous usage and reduce the incidence of blockage and/or spillage onto the floor.	
26	The roof design both in term of overall height and shape is rubbish and disrespects the history of this iconic location.	
27	The plan looks good. How can the public make a value based decision if we have no idea what the likely costs are going to be? It may look a great idea for a cost of \$500,000 but for \$5,000,000 it looks obscene.	The project budget is \$650,000, which covers design, project management and construction.
28	Good design and much needed amenity. Colour coordination is important for this special place. Please take elements from the boathouse to blend into this public asset.	
29	It appears that the entry area has doors which, when opened, look right in at the toilet cubicles. If this is indeed the plan it has two problems: Firstly, it is an affront to the privacy of toilet users and, secondly, the use of doors (which must be touched) is unhealthy. There are so many modern designs of toilet entry which do not need doors and provide privacy. Why not follow their example?	
29	On another issue, the ratio of male urinals to pans seems too low.	
30	Chrofi would produce a better design. They are Local architects and produce architecture (sic). second to none using traditional and raw materials. If council wants this building to make a difference, consider their opinion and design services.	
31	Consider a child's height toilet, male & female.	
32	The women's change area (round bench) is too small and not user friendly. Prefer the men's shape as it will be more user friendly. Ideally there are hooks above the change seats. Change benches may also be independent of the wall. This space needs to be very kid friendly as Shelly Beach is family friendly.	

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
32	Light inside: Avalon has an excellent example of a modern open air beachside facility. The new amenities block constructed along Bower to Shelly is great, however the individual change cubicles are dark and get very dirty quickly.	
32	Outside showers: consider x 4 and less foot showers.	
32	Internal cubicle showers are always dirty. Prefer open showers with good drainage.	
33	I think this looks great but it concerns me that there is not enough maintenance of the facilities council already has responsibility for. The toilets and showers along the Queenscliffe to Shelly coast are often in desperate need of cleaning and upkeep. There is no point building new lovely facilities if they are not looked after much more regularly than is now occurring -- in fact I think in Summer, given the population visiting this area, there should be daily cleaning of all facilities.	
34	The new proposed build looks overly large & bulky and out of character of the area & surrounds. Keep it 'beachy' and chilled vibes please. Not sterile and modern. Thanks :)	
35	This is well overdue so hopefully it will be done as quickly as possible.	
36	It could also include an emergency AED point.	
37	I feel the concept is good	
38	I hope there is going to be some colour on the building so it blends in more with the surroundings. The plans are really great , not before time for re building .It is a lovely area to visit and to have new amenities would be wonderful .	
39	It looks fabulous, well done.	
40	Please put quality locks on the toilet doors - too many public toilet doors have flimsy locks so the doors are fiddly to close.	
41	Hand basin should be a trough unit as harder to vandalise & less cost to install.	
41	Rainwater tank should be installed to feed toilet cisterns to save water.	
41	Marine grade components i.e. door frames, screws, bolts, electrical box etc. must be used due to the close proximity to the ocean	
42	I don't think the proposed facility is large enough. There are no male and only one female indoor shower. There is a lack of privacy with men and women able to see into the other toilet upon entering and exiting. Given the iconic nature of the location, the facility	

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
	should be of the highest standard both functionally and architecturally.	
43	<p>This is an awesome project and so needed, the current facilities are an embarrassment and not a good introduction to Manly for visitors. I think 7 toilets in ladies a bit of an overkill could you please convert two of these toilets into a combined toilet that has two toilets in the one area for a parent and a child to use at the same time (child toilet can be a smaller one). Otherwise (sic). parents tend to use the disabled toilets and that is not a great use for it. A lot (sic) of parents have to go into the toilet with young children and these toilet cubicles look a little tight to have a parent standing and a child using the toilet and trying to close the door at the same time.</p> <p>Thank you for doing this it will be a welcome addition to the lovely restaurant next door.</p>	
44	<p>Submit the complete plan.</p> <p>Most important thing is the trees and Preserving the tree coverage. This is not mentioned nor shown on your concept drawings.</p> <p>And this is the most important thing as it protects this area during very hot days.</p>	
44	<p>There is evidence base that flushing toilets give aerated faeces. You need to separate toilets and showers, it is public health concern, not negotiable. I can send you the research on this if you want.</p> <p>If you want to know how NOT Ato do it go to Avalon Beach where a beautiful large Art Deco change room with lovely sun filled and shaded spaces was destroyed sometime recently creating 3 deep in the poo smelling change rooms yesterday where surf club supporting women and pool swimmers were openly fighting over the divisions that this had caused in that community. This is revolting and the council needs to pay attention to such mistakes and not repeat them at Shelly Beach, at Mona Vale nor elsewhere.</p>	
45	Thank you NBC for undertaking this much needed project.	
46	The change room area needs to provide privacy for people showering/changing. It's not about being prudish - people prefer privacy when they have to remove their clothes in a public area. I suggest you provide a number of private cubicles, with shower and bench space for people to wash/change/dry themselves. It will be much better used than what is currently proposed. And for that matter, why do the women get a private space, and the men don't?	A family change space will be included within the revised concept design.

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
47	Assuming this is a covered amenities block, a skylight should be above both the showers and change areas to allow warmth from the sun to enter.	
47	I would also prefer solar heated floor tiles and warm water in the showers.	
48	The entry area doesn't provide privacy to the WC cubicles. ie walking out of the male bathroom looking straight ahead will be the female cubicles. The doors appear to open the wrong way.	
48	Can there be a private male shower cubicle as per the private female shower cubicle?	This will be addressed in the revised concept design.
48	Can a water bottle refill station be added to the hand basin area?	A water bottle refill station is located within the reserve directly opposite the amenities block.
49	As a wheelchair user I think that the Accessible Washroom should be by MLAK otherwise they will be used by too many others and become inaccessible.	
50	To keep the shower area easier to clean, feel it is unnecessary to have each shower within a cubicle. It also encourages people to shower for longer and stay in there to get dressed. May be just 2 showers with cubicles would be sufficient for those seeking privacy.	
51	The new facilities look good and extra toilet (<i>sic</i>). and a new building will be welcome.	
51	The roof line does appear a bit clumsy and not in line with the lie of the land...perhaps it will look better if it is somewhat transparent.	
52	Looks great!!	
53	The large high roof is overbearing	
54	It would be good if it could include a family change room as it is an area heavily frequented by families.	
55	I like the colouring and it looks in keeping with the surrounds. When is construction planned / due to be completed please?	Construction is scheduled to commence in July 2021 and anticipated for completion by November 2021.
55	I'd be interested in the lighting and fittings both from a design and hygiene and appearance during high use point of view.	
55	When is construction planned / due to be completed please?	Construction is scheduled to commence in July 2021 and anticipated for completion by November 2021.
56	The position of the male urinals needs to be improved.	
56	Perhaps more skylights could be used to make the environment brighter, as there is only one skylight on the women's side.	

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
56	It seems to be quite a waste of space in both male (especially the back corner) and female spaces.	
56	The external showers are great. The internal showers could have a privacy screen (shower cubicle).	
57	The increased space and amenities are appreciated. I like the external contemporary design but feel the all white colour scheme is a bit bland and will become dirty quickly and be a target for graffiti etc. Something showcasing natural timber / more organic colours. How does this fit in with the amenities at the Fairy Bower pool. Some consistency would be good.	
58	Will there be hot showers?	There will be no hot showers within the amenities block.
58	Presumably there will be a roof unlike the present block?	The roofline, materials and structure will be different to the current amenities block.
	Established cabbage tree palms impacted by the proposal should be relocated or retained. Other native trees should be protected where possible, or replacement planting incorporated.	
59	Will the community find out what the materials, colours and finishes be? It appears stark white based on concept images.	A revised concept will be placed onto the Your Say page prior to construction.
60	The toilet to urinal ratio in the men's is wrong. You need more urinals and less toilets.	
61	I think the roof form is too large and competes with the boathouse. I think the relationship between the curve in plan and the square of the roof above is a bit mismatched. I think this could be developed further.	
61	The plans don't give much idea about materiality.	
62	Private shower should be unisex, not accessed through female.	
62	Materiality is key. Recessive design should not try to compete with beauty of the location. Toilet block adjacent to Shelley ocean pool is a decent effort.	
62	External showers will be one of the most used components suggest increased attention is given to this, ie somewhere to safely place surfboard whilst using shower.	
62	Relationship between plan and 3D seems slightly disconnected. 3D seems overly complex, a simple form well detailed should be sufficient.	
63	Internal Hot water showers please	
64	Fewer ladies toilets and make them wider to ensure they can double up as a private change areas. Not easy to get dressed & change in a narrow space.	

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
64	Primary concern with existing was the cleanliness! Are there any plans to increase cleaning?	The upgrade to the amenities will not result in increased cleaning. Beach amenities cleaning is carried out twice a day.
65	Make sure there are more bubblers outside.	
66	Probably more foot washes but there should be a limit on how much water is used per time. Some people spend ages washing their feet at the shower near the ocean.	
66	Maybe a machine to buy sanitary products in the women's changing rooms.	
67	<p>From the diagram it appears that there are 5 toilets and 3 urinals in the men's toilet (ie Total 8 options), but only 7 toilets in the women's. While this is a great improvement compared to the current toilets, this design does not seem to take into account the difference in queue wait time's that women currently face when using bathrooms vs men.</p> <p>Women spend more time in the bathroom (egg as have different needs e.g. changing sanitary products, one-piece swimsuit design takes longer to remove etc.) - this design is an opportunity to address the current imbalance women face compared to men in queue waiting times. It does not seem equitable to allocate 8 to men (albeit three of these are urinals not toilets) but only 7 to women? The queue time issue is particularly challenging when pregnant (as pregnant women need to go to the toilet more often, and with more urgency) and there are often pregnant women at Shelly Beach.</p> <p>See interesting study below: http://peopleqm.blogspot.com/2017/07/no-more-queueing-at-ladies-room.html</p> <p>My suggestion is to allocate more of the floor space to the women toilets and increasing the number of women's toilet options compared to the men's.</p>	
67	For showers I think a combination is good i.e. women need option of some private space for changing (e.g. for changing sanitary products) but allocating only private space within the cubicle might increase wait times for shower as people who don't need privacy and don't need a shower will only have the option to have the change room within the shower.	
67	Great to have baby change rooms in both the men and women's toilets - thank you!	

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
68	<p>Women need room to change and there is not enough room for multiple people to change their clothes after swimming. Sometimes there are 10 people changing at the same time when we swim at Shelley. Each person has a bag plus wet clothes to hang while they change, so hooks and benches are needed. Just like the facilities at Balmoral Beach, this proposed plan forces people to change in the toilet cubicles which is unclean and blocks use of toilets.</p> <p>Please ensure there is privacy from the open door as well for people who are changing their clothes, and a mirror would be great. Most of us have wet hair which needs brushing and there is never a mirror at beach toilets which is annoying. Thanks :)</p>	
68	<p>Love the external design and all the showers outside, but please please please give us ladies room to change.</p>	
69	<p>Bench space with legs to hang clothes on would be great. Bench space tends to get wet as everyone comes in wet so need somewhere to hang a bag and keep clothes dry</p>	
70	<p>Still not enough changing space. More privacy for changing area Do not put showers in private changing cubicles</p> <p>On a Sunday morning there can be 10-20 people trying to change after early morning swimming (sic). and lots of people are coming in to use the toilets at the same time walking straight into naked women!</p> <p>There needs to be more room for changing area and some sort of separation between toilets and changing area</p> <p>If you put the changing room in with the shower people will take too long for the showers to become free. This is an issue at Balmoral already where you can queue for the shower when someone isn't even using it but is changing in the cubicle instead</p> <p>Thanks for listening</p>	
71	<p>Looks great! - Self flushing toilets like public toilets in Japan to diminish disgusting blockages</p>	
71	<p>Better maintenance and cleaning than in existing toilet blocks in the area.</p>	
72	<p>- want to ensure the current boat house cafe is not impacted during or after the works</p>	

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
72	one less male cubical but more urinals	
73	The facilities proposed are well in excess of what is needed. The proposal appears to be larger in footprint and capacity than those currently provided at North / South Steyne and Queenscliff. Shelley beach is used and is characterised by a smaller number of local community based users. Has anyone done a survey of the actual number of Shelley Beach users throughout the year worked out a need for facility size?	<p>The current amenities are dilapidated, are not configured correctly and do not provide the required amenity to suit the needs of the area.</p> <p>This is a highly utilised area and attracts a lot of visitors, scuba divers, swimmers, families and coastal walkers all year round but more so in the warmer months.</p>
73	In my view stalls and pans need to be marginally increased and the building footprint reduced from that proposed	
74	Looks great, however I feel the surf clubs at Queenscliff, North Steyne, South Steyne and the swim club at Queenscliff pool should be a priority over this as they're in a far worse condition.	
75	Absolutely....the sheer size of it needs to be scaled back, toned down and remain relatively out of site. It's a toilet block..it will smell, it will get filthy and certainly shouldn't be the biggest thing you see in this gorgeous setting! When you start glorifying toilets and making them the show piece it just clarifies the absolute nonsense that this council comes up with! You just need a couple more toilets and a couple more outdoor showers about the place!	
76	More women's showers, please. I use these facilities regularly and the inside shower stall is practically always in use. Three would shower stalls would be better.	
77	I a frequent visitor to Shelley Beach and I have never seen a queue for the facilities. What is the justification of such a large-scale increase in size?	<p>The current amenities are dilapidated, are not configured correctly and do not provide the required amenity to suit the needs of the area.</p> <p>This is a highly utilised area and attracts a lot of visitors, scuba divers, swimmers, families and coastal walkers all year round but more so in the warmer months.</p>
77	Also, how do tax payers get to have a say on the costs of any proposals? There is no indication as to whether	The project budget is \$650,000 which covers

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
	this would cost \$1 million or \$10 million. Do we get to make a judgement on the value of the project?	design, project management and construction.
78	I beleive (sic). that been an structure built in front of a marine reserve all the structure should be built using environmental friendly material and it should be sustainable.	
79	I do not think we need to have a private shower in the women's section, since anyone using the toilet/shower facilities are wearing a swimming costume. A private shower with bench uses a lot of space. If privacy needs to be provided, it should only be to get changed, so the addition of one small change room could be considered. However, I note that the men's section doesn't offer privacy cubicles, so I cannot see why women and men should be treated differently with regards to privacy. Women are more likely to accompanied with children, which is why we need as much space as possible, and in particular as much open bench space as possible, similar to the design of the shower facilities in Freshwater. We need to be able to find a spot on a bench to put our bags and change of clothes, even on a very busy day.	
80	The thing looks massive, huge, ... what on Earth are the huge white appendages on top. It looks like someone wants to create an Opera House out of a dunny. It does not fit, as designed, with the lovely sandstone heritage restaurant next door. Then there is the colour. Why a blinding white. The toilet block is surely not the most important architectural object at Shelly Beach. It should be receding, and secondary to the historical object, not dominating. It's a dunny, not an Opera House by Botha for Goodness Sake !!!!	
81	<p>I always shower using the outside shower in front of the current changing rooms, because inside the men's is often disgusting. The main problem with the current block is not its design, it it the maintenance. At the moment the floor is often covered in urine, and the smell is atrocious.</p> <p>I do think having newer facilities will encourage people to keep them in a nicer state, however we also need to invest in a cleaner to come regularly (however often it is needed) and take real care to have a high standard of hygiene and cleanliness. Perhaps there are also urinals that encourage accuracy for the men too.</p> <p>I was at a cafe the other day with a very old building, and there was much that needed repair; however you could see that the people running the place really took care that everything was clean and tidy (even the toilets), and that's the thing that would draw me back.</p>	

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
	<p>I also notice that the change rooms at Balmoral beach are very well maintained, clean and inviting. Let's do whatever they're doing - they have it right!</p> <p>Please let me know what we are doing to keep the facilities better cared for and inviting.</p>	
82	Please, please, please make it in line with the actual area - perhaps like the Boat House? Good facilities don't need an eyesore. But hey, you'll do whatever you like.	This feedback has been used to refine the design. The refined designed will be available on the Your Say page.
83	It looks like a futuristic war bunker.... did you get an opinion from the Boathouse people - they have a good eye for design and it would be nice if it blended with that building rather than overpowering it - it is just a toilet block after all.	
84	Just wondering if the drains and sewerage etc., will also be upgraded. I used these facilities recently after heavy rain, the odour from banked up sewerage was unbearable.	
85	Need to ensure the tiles are nonstop. Hand dryers rather than paper towel to reduce paper waste. Perth aa ps a few child sized toilet seats (not just sll adult sized).	
86	<p>This comment is not specifically about the shower block, but I will take this opportunity to plead for a decent sized PLAYGROUND at Shelly Beach. There are only two quite limited and not particularly interesting playgrounds between Queenscliff and Shelly Beaches. This is nowhere near enough. There is plenty of room at Shelly Beach and there used to be some playground equipment there. Shelly Beach is heavily used by families with children between small babies up to mid teenage and the lack of safe, interesting, multi age playground equipment is deplorable. In fact, the lack of entertainment and recreational facilities, both Council and private commercial, is a blight on Manly as a good family seaside resort. Apart from the beach and biking, there is very little for pre and school aged children to do, particularly in winter and on rainy days. There is not eve a cinema or an activity centre anywhere near Manly. This needs urgent attention and should begin with a proper playground similar to those at DY and Collaroy Beaches.</p>	

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
87	<p>Couple of points as Baby change need to be rethought.</p> <ol style="list-style-type: none"> 1. When changing a nappy you need a sink nearby. 2. Also not sure people want to shower and change next to a poo nappies. 3. Prams will take up a fair bit of room in change / shower area. Leaving pram (sic) in separate area is not possible if you have more than one baby or a toddler in tow and on your own. 4. Also baby nappies bins always stink . So bin options need to be thought through. 5. Manly is really badly serviced for nappy change and is often a topic discussed with other parents so there is a real chance to rectify this here with some thought and input from parents 	
88	<p>More outdoor showers and fewer indoor showers. Indoor showers encourage long showers and overuse of water resources.</p>	
89	<p>great to have more amenities but it looks ugly, this is probably to do with the roof. It does not look like it offers sun or rain protection. The over height roof line possibly is allowing for airflow but I think it makes the building oversize for the location. The look is very ugly to be located next to a cafe and restaurant and the beautiful Shelley Beach area.</p>	
90	<p>Can you please allocate some storage space for local businesses?</p>	<p>Unfortunately there is not adequate space to accommodate storage within the amenities.</p>
91	<p>is it possible for the council to consider the provision of hot water shower facilities?</p>	<p>Hot water will not be provided within the amenities.</p>
92	<p>I welcome the upgrade. I use the bathrooms there and the outdoor shower. Rarely the change room and indoor shower.</p>	
92	<p>I hope this upgrade doesn't attract overnight campervan stays in the car park.</p>	
92	<p>Coin operated hot water showers would be a nice addition for warm showers in colder months. But again not wanting to make these amenities too nice so they attract overnight stays and/or camping at Shelly beach.</p>	
93	<p>Can you supply lockers so swimmers can leave valuables in a safe place please. Thieves have been stealing from people on the beach when they are in the water</p>	
94	<p>One enclosed shower cubicle in female amenities</p>	
95	<p>What environmental design aspects are there? eg water capture and water recycling, solar panels for lighting and heating water. Cannot see any indicators of sustainable design.</p>	<p>Water and energy saving fixtures and fittings will be included within the design.</p>

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
		Lights will be on a sensor, so when the building is not in use the lights will not be on. There will be no hot water provided.
95	Also roof looks silly.	
96	The design of the walkway and amenities bock is a good design and we use it quite often but could council give consideration to the elderly people and mums with strollers who feel threatened with the amount of bikes ripping past at dangerous Speed. Perhaps, on Sundays they could be banned for everyone's safety.	
97	All showers should be outside, just toilets and change area inside	
98	FAR too grandiose - far too many toilets and showers for this site which is not frequently visited. Cleaning costs will be increased. Only 1 external shower and 1 external footbath necessary. But 2 bubblers! Upgrade quality of fittings only. But make sure they are vandal proof or at least foolproof to operate; eg whiz-bang tap in handicapped toilet at Seaforth Community Centre now broken, as it requires an IQ of at least 135 to work out how to use it!	
98	Cleaning costs will be increased.	
98	Only 1 external shower and 1 external footbath necessary. But 2 bubblers!	
98	Upgrade quality of fittings only.	
98	But make sure they are vandal proof or at least foolproof to operate; eg whiz-bang tap in handicapped toilet at Seaforth Community Centre now broken, as it requires an IQ of at least 135 to work out how to use it!	
99	There is no need for a store and you will remove palm trees in your new proposal	
100	The buildings appear bulkier than necessary.	
100	Very high ceilings not only impinge upon the visual amenity, but will also be a haven for creepy crawlies. How often will the cleaners have to get rid of the spider webs etc? Lower ceilings (still with skylights) can achieve what's necessary.	
101	To truly cater for people with disabilities the disabled amenities should be unisex with external so that a female carer can take a male with disabilities to the toilet	

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
102	<p>Please please please consider making the disabled change room a “Changing Places” change room - with an adult sized change table and even a hoist.</p> <p>An accessible toilet is nice, but completely And utterly useless for anyone who uses a wheelchair and can’t actually transfer themselves onto a toilet. Without a table, we have to change our 12 year old daughter ON THE BATHROOM FLOOR!!! This is 100% unacceptable in this day and age.</p> <p>A changing table is essential to change an teen or adult into their swimmers etc. It allows for essential privacy and dignity for any person over the age of 1 years old to attend to all personal care needs, and therefore be able to better access and enjoy the beach, the cafes, and the pathway between Shelly Beach and Manly.</p> <p>Northern Beaches Council MUST start to put in place Changing Places guidelines for accessible bathrooms in all its beach facilities. You also need to provide beach mats for access at beaches.</p> <p>Please consider ALL your residents’ needs!!</p>	
103	Gender neutral bathroom - at least one	
104	can you confirm that the internal men’s showers are private like the women’s?	Enclosed showers will be provided in both the men’s and women’s amenities.
105	<p>It is way too bulky. Why does it have to be so high. It needs to be unobtrusive and to nestle into the background not dominate the beach. It should occupy the same footprint as the current structure. Why not spruce up the current structure and save money.</p> <p>I was only advised of this through the council newsletter which was received the day before the drop in on 9 March. That gave me no time to arrange to attend especially since I didn’t read the newsletter until the following Monday</p>	
106	It would be great to make this as environmentally friendly as possible-does it have solar for lighting/hot water?	<p>Water and energy saving fixtures and fittings will be included within the design.</p> <p>Lights will be on a sensor, so when the building is not in use the lights will not be on. There will be no hot water provided.</p>

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
106	In answer to the shower/cubical question I think the lay out at the new woman's ones manly pool work well so there is a small cubical as part of each shower but also a large change area for those with prams/kids etc.	
106	It would be great to have one toddler toilet incorporated in a cubical with one of the adult ones (like in Balgowlah Stockland and the Harbord diggers) as makes going to the toilet with young kids much easier and the kids love it as well.	
107	Think this is a great design and long overdue. The current facilities are dreadful during summer school holidays. Only thing is I think cubicle showers are better - certainly in the ladies. Many cultural backgrounds are uncomfortable re them or their children being naked and so will end up using the toilets in order to maintain their privacy when changing. If fully cubicled too limiting re space , then at least a 50 50 mix. In my view it is better to have a smaller number of decent size cubicle showers that would a fit an adult and child inside than to have more open plan shower heads. The outside showerheads are there as an overspill option on really busy days.	
108	automatic non touch taps for hygiene reasons,	
108	2 rather than 1 enclosed shower with change room for females	
109	In general the concept appears to be very good. However, I think the wash basins should be placed inside the building rather than on the outside which seems to be a rather odd design feature. I would prefer to see the basins inside where they would be less at risk of vandalism, and some shaded seating on the outside.	
109	Also, the stark white of the exterior of the building makes it stand out too much against the background. The old building is an ochre colour which fits in better with the trees and cliff environment behind it. I think this or some other similar colour would enhance the building's appearance.	
110	I tried feeding back on the Your Say page but it just kept spinning. Here are my comments and mark ups. I really think that any new development should have some unisex toilets a modern notion of gender is becoming less binary. I have drawn on 2 unisex toilets. The advantages are 1) obviously for those who identify as a different gender	

Respondent	Comment - Tell us if something needs to be changed	Council response ⁵
	2) children can be sent to use the unisex toilets with access in full view of parents (I don't let mine into public toilets unaccompanied as it is too hidden) 3) drier toilets for those who are not showering coming from the beach eg walkers, runners etc	
110	I also think you need more protection from the shower water to stop it getting the dry changing areas all wet	