



Privacy Policy

WMA Water is a specialist engineering consultancy with a focus on hydrology, hydraulics and floodplain management.

This policy explains our handling of personal information that may be collected, reviewed or generated during the delivery of our projects.

How do collect personal information?

WMA Water may collect personal information directly from the public during the consultation period of a number of our studies. Personal information may be collected by the way of forms filled out by individuals (online or written), emails, telephone conversations, face-to-face meetings and interviews. WMA Water may also be provided personal information as part of data handover packs from our clients.

What personal information do we collect?

The type of personal information we may collect, or be privy to, includes contact information (such as name, address, email address, phone number), comments and opinions provided in response to survey questions, history of flooding at your property, information about your property, and experiences and opinions regarding managing flood risk.

What do we do with the information we collect?

The information collected is used to directly inform studies, assessments and investigations being carried out by WMA Water. This purpose will have been described at the time of collection the data. The information will be only used by WMA Water for that stated purpose, unless explicitly described otherwise.

Where WMA Water is directly collecting information on behalf of our client, the data collected will be provided to the client. Your information will never be provided to any other party without prior consent.

Publicly available reports which discuss content of the collected information will be anonymous and data will be presented in an aggregate form, ensuring individual details cannot be derived from the publications.

Can I access my personal information?

You have the right to request access to the personal information collected regarding you and/or property. To make a request to access this information, please contact us in writing. We will require you to verify your identity and specify the information you require. WMA Water may charge a fee to cover the cost of verifying the application and locating, retrieving, and copying any material requested whilst ensuring the privacy of others is maintained.

Authorised by

A handwritten signature in blue ink, appearing to read 'Mark Babister', is written over a light blue horizontal line.

Mark Babister
Managing Director